

# HOUSING MANAGEMENT ADVISORY BOARD

To: Board Members Ali, Davis, Edwardes (Chair), Hudson, Riley (Vice-Chair), Wright, Councillors Capleton, Draycott and Seaton (For attention)

All other members of the Council (For information)

You are requested to attend the meeting of the Housing Management Advisory Board to be held in Committee Room 1, at the Council Offices, Southfields, Loughborough on Wednesday, 22nd March 2023 at 4.30 pm for the following business.

Chief Executive

Southfields Loughborough

14th March 2023

# AGENDA

#### 1. <u>APOLOGIES</u>

2. <u>MINUTES OF PREVIOUS MEETING</u>

3 - 5

To confirm the minutes of the meeting held on 1st February 2023 as a correct record.

### 3. <u>DISCLOSURES OF PECUNIARY INTERESTS, AND OTHER</u> REGISTRABLE AND NON-REGISTRABLE INTERESTS

All members will make a declaration at each meeting if they have an interest in any item of business on the agenda which would affect them more than tenants or residents of the ward(s) affected generally.

For information, disclosable pecuniary interests and registrable interests relate to entries that are included, or should be included, on a councillor's register of interests. Non-registrable interests relate to any other matters.

# 4. INTRODUCTION TO J. TOMLINSON

Representative(s) of J. Tomlinson will attend.

| 5. | <u>SERVICE STANDARDS (REPAIR OPERATIVES), PLUS REPAIR</u><br><u>GUIDE</u> | 6 - 10  |
|----|---|---------|
|    | A report of the Director Housing and Wellbeing.                           |         |
| 6. | DECANT AND DISTURBANCE POLICY   | 11 - 21 |
|    | A report of the Landlord Services Manager.                                |         |
| 7. | PERFORMANCE INFORMATION PACK  | 22 - 35 |

Attached.

## 8. QUESTIONS FROM MEMBERS OF THE BOARD

In accordance with the Board's previous decision, members of the Board were asked in advance of this agenda being published whether they had any questions on matters within the remit of the Board that they wished to ask, for response at this meeting.

On this occasion, no questions were received.

## 9. WORK PROGRAMME

A report of the Director Housing and Wellbeing.

36 - 38